

# EXTRA TIME

## REGULATIONS

### The offer

Travelers who choose to visit Arezzo will be given the gift of "extra" time in the city. Thanks to resources made available by the City of Arezzo, guests who stay overnight in the city can have an extra night, free of charge as well as other benefits so that they can enjoy the visit even more.

In particular:

1. Book **one night** at a lodging facility within the Municipality of Arezzo that is participating in the initiative and you will get:
  - One extra night free of charge
  - A discount for a taxi or a car with a driver of 10 € (for a trip within the city) or 30 € (for a trip outside the city).
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2. Book **at least two nights** at a lodging facility within the Municipality of Arezzo that is participating in the initiative and you will get:
  - one extra night, free of charge
  - a discount for a taxi or a car with a driver of 10 € (for a trip within the city) or 30 € (for a trip outside the city).
  - a discount of € 100 when you purchase one of the many "Experiences" offered on the website: [www.discoverarezzo.com/experiences](http://www.discoverarezzo.com/experiences) as well as a discount of € 100 for one of the "Events" listed on [discoverarezzo.ticka.it](http://discoverarezzo.ticka.it).

### How it works

#### 1. Get the Bonus for one extra night

The first thing to do is to get a Bonus for one extra is to register on the website: [extratime.discoverarezzo.com](http://extratime.discoverarezzo.com). Once you register, you will receive a ticket with your code (Fig. 1).

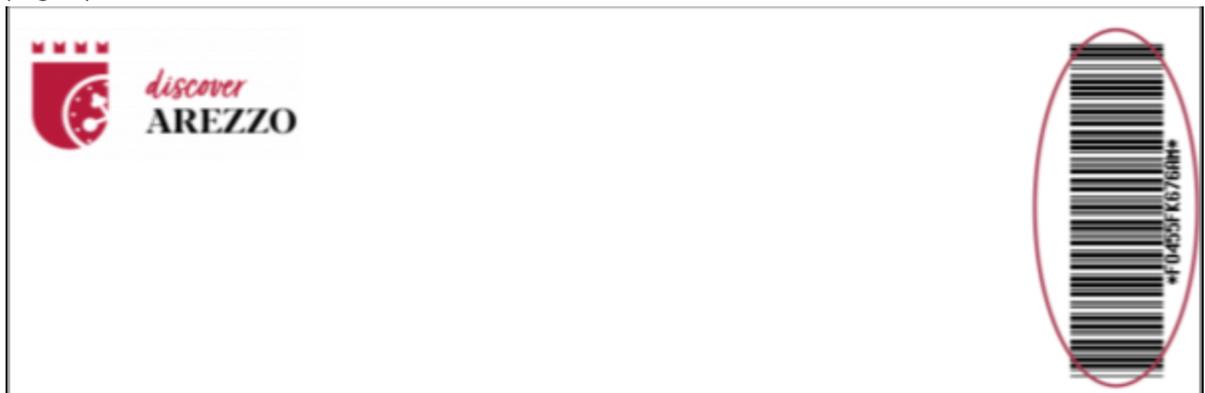


Fig. 1

## 2. Contact the property and book a reservation

On the webpage: [extratime.discoverarezzo.com](http://extratime.discoverarezzo.com) you will find the list of participating lodging facilities and their contact info. Once you contact the place to stay, you can make a reservation directly and give them your code. The code will be valid for 15 days, after which it will no longer be usable. The validity of the bonus is not related to the date of booking. For example, if you register online and you get a code on August 25th, you will have 15 days from that date to make the reservation. The dates of your stay can be any time from August 25th until November 15th.

## 3. Bonus for Transportation

The bonus for transportation is a discount of €10 for a trip within the city or €30 for a trip outside of the city and is valid until the allocated amount of the bonus has been used up. Ask about the bonus for transportation at the lodging facility where you make your reservation. Simply give the receptionist at your lodging facility the code, which is the same one that was used for your reservation and s/he can process your request and book the service for you.

## 4. Bonus Experience

Guests who have stayed at least two nights will be entitled to a discount of €100 towards the price of one of the “Activities” listed on the website [www.discoverarezzo.com/esperienze](http://www.discoverarezzo.com/esperienze). They are also entitled to a discount of €100 towards any of the “Events” on the website: [discoverarezzo.ticka.it](http://discoverarezzo.ticka.it), until the allocated amount of the bonus has been used up. Once the lodging facility has confirmed your booking, you will receive an email with detailed instructions on how to get the discount that can be applied to the purchase of one of the “Experiences” or “Events.”

## Conditions

- **Terms of Use for the Bonus for one extra night**
  - The offer is non-transferable and cannot be used again by the same customer on consecutive days.
  - The client is allowed to change the date of stay as long as the new date is within the period of validity of the offer, as long as the lodging facility has available accommodations and as long as the conditions for cancellation are met.
  - The offer is valid for a minimum of 2 consecutive nights;
  - The voucher does not have an exact monetary value as it is calculated based on the individual rates that the lodging facility applies to individual promotions.
  - In the event that a guest stays 3 nights or more, the Bonus for one extra night will only be valid for one night;
  - The Customer must pay the Tourist Tax for each night of stay, including the free one.
  - The Client consents the facility to communicate to the Fondazione Arezzo Intour:
    - your reservation data, strictly used in connection to the Night Bonus
    - a copy of invoice about your stay in order to get facility the refund
  - The Client consents the Fondazione Arezzo Intour to communicate to the Comune di Arezzo:

- your reservation data, strictly used in connection to the Night Bonus
  - a copy of invoice about your stay.
  
- **Terms of use for the Experience Bonus**
  - The offer is non-transferable and cannot be used again by the same customer.
  - The offer is valid for a stay of at least 3 nights, one of which is free when using the Bonus for one extra night;
  - The purchase of the “Experience” must be made in the name of the same person who made the reservation using Bonus for a night’s stay;
  - The discount code is valid for one transaction and for the total in the “cart;” if the total is equal to the entire amount of the discount, the customer will not be able to use it for other subsequent transactions;
  - The customer is required to comply with the terms and conditions of purchase listed for the individual “Experience” or “Event.”
  
- **Conditions of use for the Transport Bonus**
  - The offer is non-transferable and cannot be used again by the same customer.
  - The offer must be activated at the lodging facility where the person stays, by communicating the voucher code obtained on: [extratime.discoverarezzo.it](http://extratime.discoverarezzo.it) and the type of service the customer would like to use (a trip within the city or outside the city);
  - The offer is valid for a stay of at least 3 nights, one of which is free when using the Bonus for one extra night;
  - The customer can take advantage of the discount either for a trip within the city
  
- **The offer is valid for bookings made between August 1st and November 15th or until funding for the initiative is no longer available.**
  
- **The customer give his consent to receive email communications regarding the bonuses described above.**
  
- **For privacy matters, please refer to <https://www.discoverarezzo.com/privacy/>**

The Fondazione Arezzo Intour operates as an instrumental entity within the Municipality of Arezzo. The Fondazione Arezzo Intour assumes no responsibility in relation to the methods of providing the aforementioned service. For any complaint regarding the provision of the services provided by the partners, we invite the user to report any disruption and/ or inconvenience directly to the managers of the services listed above and to provide information to the following email address: [info@arezzointour.it](mailto:info@arezzointour.it), so that the Fondazione Arezzo Intour can eventually also make its own report to the operators of the services mentioned above. The Fondazione Arezzo Intour assumes no responsibility for any direct or indirect damage, of any nature, related to the services provided within the offer submitted.